COMPLAINTS AND CONCERNS PROCESS

COMPLAINT/CONCERN ABOUT SEXUAL MISCONDUCT OR ABUSE

BY CLERGY OR RELIGIOUS

Please contact the **Bishop's Office**
Ph 07 856 6989
or email **ps@cdh.org.nz**

or **The National Office for Professional Standards**
0800 114 622
prof.standards@nzcbc.org.nz

You can also report your complaint directly to the New Zealand Police or to Oranga Tamariki (Ministry for Children)

By Other Persons

Please contact the **Diocesan Complaints Officer** at Chanel Centre
complaints@cdh.org.nz
Ph 07 856 6989

You can also report your complaint directly to the New Zealand Police or to Oranga Tamariki (Ministry for Children)

OTHER COMPLAINTS

If you are comfortable to do so, please raise your concern or complaint directly with the person involved.
This gives an opportunity to resolve your complaint or concern at the earliest possible stage.

You may like to take a support person with you to this meeting.

Has the matter been resolved?

Yes

Matter is at an end

No

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CATHOLIC DIOCESE OF HAMILTON, NZ
Updated December 2023